Health Informatics
Career Framework

DH) Department of Health

Chief Clinical Information Officer

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Description of Role

A Chief Clinical Informatics Officer provides leadership and management of ICT and information development activity to support the safe and efficient design, implementation and use of informatics solutions to deliver improvements in the quality and outcomes of care. This includes: providing expert clinical informatics advice and guidance; working collaboratively with others to ensure patient and clinical involvement in the planning, development, delivery and evaluation of systems and services; and championing the use of informatics as an enabler of change and quality improvement

Indicative Job Titles

Indicative Qualifications

Registration as a healthcare professional (eg medical practitioner, nursing, allied health professional)
Masters level degree in either informatics, business analysis or process re-engineering, or equivalent (or relevant experience)
Management and/or leadership qualification at QCF level 5 or equivalent (or relevant experience
PRINCE2 Practitioner (or equivalent project management methodology)

Relevant National Occupational Standards

Health Informatics NOS 2010 – Skills for Health
HI2 Assure the quality of data and information in a health context
http://www.ukstandards.org.uk/Admin/DB/0049/HI%202.pdf
HI6 Identify and specify data and information requirements in a health context
http://www.ukstandards.org.uk/Admin/DB/0049/HI%206.pdf
HI14 Identify the health information needs of staff, patients and the public to support the development of systems
http://www.ukstandards.org.uk/Admin/DB/0049/HI%2014.pdf
[HI16] Facilitate the development of systems to meet health information needs
http://www.ukstandards.org.uk/Admin/DB/0049/HI%2016.pdf
[HI17] Facilitate the implementation of systems to meet health information needs
http://www.ukstandards.org.uk/Admin/DB/0049/HI%2017.pdf

General Healthcare 2010, Skills for Health
[GEN27] Develop, sustain and evaluate collaborative working with other organisations
http://www.ukstandards.org.uk/Admin/DB/0049/GEN27.pdf
[GEN29] Promote an information culture
http://www.ukstandards.org.uk/Admin/DB/0049/GEN29.pdf
 [GEN67] Establish quality policy and quality assurance systems for the delivery of a service or function
http://www.ukstandards.org.uk/Admin/DB/0049/GEN67.pdf
[GEN68] Monitor compliance with quality systems
http://www.ukstandards.org.uk/Admin/DB/0049/GEN68.pdf

Management and Leadership NOS 2009, Council for Administration

CCIO Role – Resource pack

MLB1 2009 Develop and implement operational plans for your area of responsibility http://www.ukstandards.org.uk/Admin/DB/0033/B1%202009.pdf

MLB7 2009 Provide leadership for your organisation
http://www.ukstandards.org.uk/Admin/DB/0033/B7%202009.pdf

MLB8 2009 Ensure compliance with legal, regulatory, ethical and social requirements
http://www.ukstandards.org.uk/Admin/DB/0033/B8%202009.pdf

MLB9 2009 Develop the culture of your organisation
http://www.ukstandards.org.uk/Admin/DB/0033/B9%202009.pdf

MLB10 2009 Manage risk http://www.ukstandards.org.uk/Admin/DB/0033/B10%202009.pdf

MLC4 2009 Lead change http://www.ukstandards.org.uk/Admin/DB/0033/C4%202009.pdf

MLD2 2009 Develop productive working relationships with colleagues and stakeholders
http://www.ukstandards.org.uk/Admin/DB/0033/D2%202009.pdf

MLF12 2009 Improve organisational performance http://www.ukstandards.org.uk/Admin/DB/0033/F12%202009.pdf

[MLC3 2009] Encourage innovation in your organisation
http://www.ukstandards.org.uk/Admin/DB/0033/C3%202009.pdf

[MLD6 2009] Allocate and monitor the progress and quality of work in your area of responsibility
http://www.ukstandards.org.uk/Admin/DB/0033/D6%202009.pdf

[MLE2 2009] Manage finance for your area of responsibility
http://www.ukstandards.org.uk/Admin/DB/0033/E2%202009.pdf

[MLE4 2009] Promote the use of technology within your organisation
http://www.ukstandards.org.uk/Admin/DB/0033/E4%202009.pdf

[MLE10 2009] Take effective decisions
http://www.ukstandards.org.uk/Admin/DB/0033/E10%202009.pdf

[MLF13 2009] Manage quality systems
http://www.ukstandards.org.uk/Admin/DB/0033/F13%202009.pdf

Business and Administration 2010, Council for Administration
[BAA111] Respond to change in a business environment
http://www.ukstandards.org.uk/Admin/DB/0008/BAA111%20Respond%20to%20change%20in%20a%20business%20environment.pdf

[BAI131] Support corporate decision-making
http://www.ukstandards.org.uk/Admin/DB/0008/BAI131%20Support%20corporate%20decision-making.pdf

[BAI132] Inform and facilitate corporate decision-making
http://www.ukstandards.org.uk/Admin/DB/0008/BAI132%20Inform%20and%20facilitate%20corporate%20decision-making.pdf

Indicative links to the NHS Knowledge and Skills Framework (KSF)
Core 1: Communication Level 4
Core 2: Personal and people development Level 4
Core 3: Health, safety and security Level 3
Core 4: Service improvement Level 4
Core 5: Quality Level 4
Core 6: Equality and diversity Level 4
G4: Financial management Level 3
G6 People management Level 4
G7: Capacity and capability Level 4

Indicative UKCHIP Level
Level 3 Full registration

Indicative links to other frameworks
Leadership Qualities Framework (LQF) 2006 http://www.nhsleadershipqualities.nhs.uk/assets/x/50131
Personal Qualities cluster: Self-Belief Level 4, Self-Awareness Level 3, Self-Management Level 3, Drive for Improvement Level 3, Personal Integrity Level 4; Setting Direction cluster: Seizing the future Level 4, Intellectual flexibility Level 3, Broad scanning Level 3, Political astuteness Level 4, Drive for Results Level 4 ; Delivering the Service cluster: Leading change through people Level 6, Holding to account Level 3, Empowering Others Level 4, Effective and strategic influencing Level 4, Collaborative working Level 3.